

**OFFICE/OUTPATIENT SERVICES
2021 E&M DOCUMENTATION GUIDELINES**

Select Visit Level by either Medical Decision Making or Total Time

NEW PATIENT VISITS		HISTORY & PHYSICAL EXAM REQUIRES CC & MEDICALLY APPROPRIATE H&P Document status and severity of each condition evaluated/treated in you're A/P. Include all diagnoses that affect patient management	MDM	TOTAL TIME ON SAME DATE Requires a face-to-face visit and includes face-to-face and non-face-to-face time that day. Do not include clinical staff time.
99202	New Pt, Straightforward Complexity	Document Chief Complaint, medically appropriate History & Exam pertinent to the patient's problem(s), symptoms, and reason for the visit	Straightforward	15 – 29 minutes
99203	New Pt, Low Complexity		Low	30 – 44 minutes
99204	New Pt, Moderate Complexity		Moderate	45 – 59 minutes
99205	New Pt, High Complexity		High	60 – 74 minutes
ESTABLISHED PATIENT VISITS				
99211	Nurse Visit in Office POS	Diagnosis/reason for visit, service performed, supervising provider	N/A	N/A
99212	Est Pt, Straightforward Complexity	Document Chief Complaint, medically appropriate History & Exam pertinent to the patient's problem(s), symptoms, and reason for the visit	Straightforward	10 – 19 minutes
99213	Est Pt, Low Complexity		Low	20 – 29 minutes
99214	Est Pt, Moderate Complexity		Moderate	30 – 39 minutes
99215	Est Pt, High Complexity		High	40 – 54 minutes